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## Summary

- ❖ An ITIL-certified and PMP-certified Project Manager who leverages a deep understanding of R&D, business, and technology to proactively identify improvement opportunities that directly align with corporate goals.
- ❖ Leads large-scale projects, collaborating with clients and project teams, negotiating project commitments, translating business requirements into technical solutions, and aggressively managing risk and cost control.
- ❖ Works at the program level, managing concurrent projects by effectively utilizing cross-functional teams and offshore resources.

### Leads throughout the entire project management life cycle:

- Budgeting & Resource Mgmt
- Risk Management
- Requirements Gathering
- Project Scope Definition
- Project Planning & Scheduling
- Project Closure
- Business Case Development
- Vendor Partnerships
- Compliance Regulations

### In-depth experience and technical capabilities (design, development, and implementation):

- Data Architecture
- System Integration
- Software Development
- Data Lakes
- Team Leadership
- Process Improvements
- Data Warehouses
- Quality Management
- Technology Needs Assessments

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## Professional Experience

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### Company Name, City, State

Dec 2014–Present

*A Fortune 50 Healthcare organization with 25K+ global employees and \$25B+ USD in annual revenue.*

### Senior Project Manager (manage a \$3.5M annual budget)

Manage the full project lifecycle of data management, biostatistics, and business applications from inception through implementation and including ongoing enhancements. Ensure compliance with FDA regulations and PMO best practices.

- **Demonstrated strong leadership, change management, and organizational skills** while directing the integration of applications and processes during a corporate acquisition. Recognized by management for my achievement.
  - Led the high-visibility effort, with legal and regulatory compliance influences, for directing the smooth migration of clinical systems and intellectual property to an ex-partner.
  - Exceeded business partner expectations by skillfully managing collaborative relationships, scope changes, data retention issues, and cost concerns, as well as high-quality deliverables.
  - Achieved more than 20% process efficiencies via a system and process consolidation that reduced server storage in the data center.
- **Identified strategic opportunities for improving fact-based decision making through the inclusion of analytical and reporting capabilities.**
  - Spearheaded the design and development of an R&D data lake that went beyond basic Hadoop by implementing the data lake in the cloud.
  - Provided the adaptable data architecture needed to support agile analytics. Enabled unlimited scalability of data volumes without compromising performance. Supported data sharing across geographically dispersed business locations.
  - Performed a feasibility analysis and built a business case for implementing a centralized data repository to minimize drug safety risks.
  - Received executive sign off on my project plan after documenting gap analysis, impact analysis, alternate solutions, and risks and challenges.
- **Designed an innovative solution to centralize multi system Clinical Coding** that reduced coding efforts from days to hours, gaining over 60% in operational efficiency.

- Facilitated requirements gathering using JAD sessions, one-on-one interviews, and job shadowing. Managed significant scope creep and resource constraints.
- Developed high-level system narratives, a storyboard, and a conceptual user interface prototype for multiple, suggested alternatives and presented to the Data Management group.
- Worked closely with the IT Quality Assurance (QA) team to develop system validation/test plans and user/system acceptance test scripts. Ensured Electronic Data Quality Assurance (EDQA) standards were achieved, and validated business goals were accomplished.

**Company Name**

March 2011–Dec 2014

*An IT Solutions Provider in the Geospatial analysis field.*

**Senior Project Manager** (managed a \$2.5M annual budget)

Supported end users, ranging from novices to advanced GIS analysts, with system uptime always between 99.8%–100%; met SLAs and ensured business continuity. Applied skills in project and program management while designing, implementing, and managing an enterprise system from the ground up.

- Consolidated GIS data sets and applications into one data center to reduce cost and centralize access to ArcGIS Desktop. Created a flexible infrastructure to rapidly scale for growth, utilizing best practices and lessons learned.
- Thoroughly researched technology, industry standards, and best practices; designed an enterprise infrastructure that utilized Citrix technology to host ArcGIS Desktop.
- Implemented highly flexible, distributed system architecture, enabling applications to easily scale.
- Expanded enterprise storage and upgraded software, hardware, and enterprise power equipment to scale easily to increased need, whether due to innovation or demand shock.
- Supervised IT staff and worked with GIS senior management to achieve objectives and key results.
- Designed and implemented a BI solution for R&D reporting needs. Eliminated client-side software maintenance and licensing costs. Optimized report generation time by 50%, using advanced Oracle database programming techniques and Java/EIS scripts.

**Senior Oracle Programmer**, Company Name, Houston, TX  
**IT Consultant**, Company Name., Gujarat, India

Mar 2014–Jan 2011  
 May 2005–Jan 2013

**Education and Certifications**

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**B.S. Degree** in Mathematics and Computer Science, Indian Institute of Technology Bombay (IITB), India

**Project Management Professional (PMP)**, Project Management Institute (PMI)

**IT Infrastructure Library (ITIL) Version 3 Foundation** for Service Management